



Service Glossary

Service Code	Service Description	Definition
21	MONTHLY ACCT MAINTENANCE FEE	Monthly fee for maintaining a business account (Acct). Per Month, Per Account.
35	DEP ACCT USAGE RATE (PER \$100)	Monthly fee assessed on the average positive ledger balance for the month for deposit (Dep) accounts (Acct). The average positive ledger balance is divided by 100 and then multiplied by the rate listed on the account analysis statement and divided by 12 to calculate the usage fee amount. Per Account With Average Positive Collected Ledger Balance, Per \$100 On Deposit.
100	CREDITS POSTED	Fee for posting deposits (credits) to an account. Deposits include transactions made at a banking location or ATM. They also may include, but are not limited to, credits posted from account transfers, wire transfers, Real Time Payments (RTP), Image Cash Letter deposits, Remote Deposit, sweep transfer, online banking transfers and other electronic credits. Per Credit.
105	ACH RECEIVED CREDIT	Fee for an ACH received credit. Per ACH Credit.
110	ITEMS DEPOSITED - ON-US	Per item fee for check deposits drawn on a Truist Account (On-U) and made at locations that may include, but are not limited to, branch, ATM, Lockbox or through the mail. Per Deposited Item.
112	ITEMS DEPOSITED - IN STATE	Per item fee for check deposits drawn on a bank with a routing number in the same state as the deposit location. Deposit sources may include, but are not limited to, branch, ATM, Lockbox or through the mail. Per Deposited Item.
114	ITEMS DEPOSITED - OTHER	Per item fee for check deposits drawn on a bank with a routing number in a different state than the deposit location. Deposit sources may include, but are not limited to, branch, ATM, Lockbox or through the mail. Per Deposited Item.
128	CHECKS PAID AND OTHER DEBITS	Fee for posting checks or drafts (debits) for payment on the account. Debits include withdrawal transactions made at a banking location, or ATM. They also may include, but are not limited to, debit card purchases, bill pay, sweep debits, wire transfers debits, Real Time Payments (RTP) transfers, certified checks, legal order debits. Per Debit.
134	ACH RECEIVED DEBIT	Fee for an ACH received debit. Per ACH Debit.
344	DEPOSIT RECON MAINTENANCE	Monthly maintenance fee for the capability to provide deposit reconciliation (Recon) services (reporting deposit detail by location). Per Account, Per Month.
346	DEPOSIT RECON - ITEM	Fee for reading the MICR line of each deposit ticket item to identify the unique location of each deposit and include it in the deposit reconciliation (recon) report. Per Deposit Ticket.
384	COIN & CURRENCY CHANGE ORDER	Fee for processing a change order of coin and or currency at a bank's branch office. Per Change Order.
395	COIN AND CURRENCY DEPOSITED	Fee per \$1 of coin and currency deposited that is processed and verified for a calendar month. The fee includes the following: cash deposits made over the counter (OTC) at bank branch locations, night depository(s) or Package Forward and reflects the total amount of coin and currency deposited into the account during a calendar month. Monthly Coin and Currency Deposited Per \$1.
396	DEPOSIT CORRECTIONS	Fee for correcting a deposit when the adjustment is greater than \$10. Per Adjustment.
400	NIGHT DEPOSITORY SERVICES	Fee per night deposit bag that is processed through a night depository service. Per Night Deposit Bag Processed.
422	ENHANCED CK IMAGES WITH STMT	Monthly fee for receiving enhanced check (Ck) images with a deposit statement (Stmnt). Front and back of three paid checks are included per page. Per Month, Per Statement.
530	ACH NOTIFICATION OF CHANGE	Fee for processing each ACH Notification of Change. A Notification of Change contains correcting information that is required to be changed for any subsequent ACH transaction. Per Notification of Change.
537	ACH TRANSACTION REVERSAL	Fee for a client's request that subsequently results in the reversal of an ACH transaction after it has been released for processing. Per Transaction.
538	ACH RETURN TRANSACTION	Fee for processing a returned ACH transaction. Per Transaction.
540	DT/DLT ACH MONTHLY MAINT	Monthly maintenance (Maint) fee for the capability to originate ACH payments via Direct Transmission (DT) and or Digital Treasury (Dlty). Per Month, Per Account.
545	ACH INPUT FILE RECEIVED/TRANS	Per file fee for transmitting an ACH origination file via data transmission. Per File.

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553	TOTAL ACH ORIGINATED ITEMS	Fee for each ACH credit or debit transactions (Tran) originated through Direct Transmission, Treasury Manager, Digital Treasury, or Integrated Payables. Fee volume includes the total number of credit and debit items originated for the month. Per Transaction.
554	ACH ORIGINATED ADDENDA RECORD	Fee for processing reference information in an Addenda Record associated with an ACH originated transaction. Per Addenda Record.
850	ZBA MASTER ACCOUNT MAINTENANCE	Monthly per account fee for maintaining a Zero Balance Account (ZBA) Master and/or Super Master Account, the highest tier in a three tiered relationship. Per Account, Per Month.
851	ZBA SUB ACCOUNT MAINTENANCE	Monthly per account fee for maintaining a Zero Balance Account (ZBA) subsidiary (Sub) account in a zero balance relationship. This fee also applies to the master account in a multi-tiered relationship. Per Account, Per Month.
1052	ACH POSITIVE PAY MONTHLY MAINT	Monthly maintenance (Maint) fee for each account with ACH Positive Pay service which provides the capability to filter or disposition ACH transactions received. Per Month, Per Account.
1200	RDI SPECIAL HANDLING MAINT	Monthly maintenance (Maint) fee for any account with special instructions for handling returned deposited items (RDI). Per Account, Per Month.
1205	RETURNED DEPOSITED ITEM FEE	Fee for processing a deposited item returned. Per Return.
1302	EDI REPORTING MAINTENANCE	Fee per maintaining each EDI profile and any number of accounts. This includes collecting, formatting, and reporting remittance detail. Per Client Profile, Per Month.
1303	EDI REPORTING PER ITEM FEE	Per item fee for EDI reporting of a received payment. Per Item.
1400	VAULT MONTHLY MAINTENANCE	Monthly maintenance fee for the capability of using cash vault services per location. Per Month, Per Location.
1401	CASH VAULT DEPOSITS	Fee for posting a deposit consisting of any combination, but not limited to, SmartSafe deposits, coin, currency, or checks delivered to the bank's cash vault location. Per Deposit.
1405	VAULT CASH DEPOSITED PER DOLLR	Fee for processing and verifying cash (currency and coin) at the cash vault facility per dollar (Dollr) deposited. Each deposit is rounded to the nearest whole dollar. Per Dollar Deposited.
1407	VAULT DEPOSIT CORRECTION	Fee for handling and processing a deposit delivered to the cash vault facility which requires a correction. A correction is required each time the declared deposit amount generated/prepared does not reconcile to the verified deposit amount. Per Deposit Correction.
1417	VAULT COIN DEPOSIT SUB TO CNT	Per bag fee for a coin bag where the total dollar amount is not known at the time of cash vault deposit. Dollar amount deposited is subject to count (Sub To Cnt). Per Bag.
1704	RTP CREDIT TRANSFER RECEIVED	Fee for processing a Real Time Payment (RTP) credit transfer received. Per Transaction.
1980	SAFEKEEPING RECEIPTS HELD	Per receipt fee for safekeeping of assets including, but not limited to investment securities, that are held within an account during the month. A receipt is issued as an acknowledgement of a securities purchase and is issued each time a security is purchased. If multiple securities are purchased or sold within the month, the billing volume of receipts is calculated based on the average daily count of receipts held during the month. Per Receipt/Per Day Held.
1981	SAFEKEEPING INCOME COLLECTION	Fee for collecting and crediting an income payment to an account for which an investment security is being held for safekeeping. Per Income Payment.
1983	SAFEKEEPING MAINTENANCE	Maintenance fee for safekeeping of assets that are held within a client's account during the month. The fee is calculated based upon the average daily balance per \$1 million par amount. Per \$1 Million Par Amount, Per Day Held.
1984	SAFEKEEPING EXT BROKER TRANS	Fee for each purchase or sale transaction (Trans) of an investment security utilizing an external (Ext) broker other than Truist Securities Inc. for safekeeping of assets. Per Purchase Or Sale.
2028	INCOMING DOMESTIC WIRE	Fee for an incoming domestic wire. Per Wire.
2029	INCOMING INTERNATIONAL WIRE	Fee for an incoming international wire. Per Wire.

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3551	TM/OLC MAINTENANCE FEE	<p>Monthly fee for maintaining a Company ID for the capability to access or to utilize the Treasury Manager (TM) and or Online Courier (OLC) service.</p> <p>If Online Courier is added with different services (Prior Day, Current Day, Special Reports), and or different billing account/detail account combinations that are not set up on Treasury Manager, a fee will be assessed for both the Treasury Manager Company ID and the Online Courier Company ID, otherwise a single fee will be assessed. Per Company ID, Per Month.</p>
3552	TM/OLC PRIOR DAY SERV/MONTH	<p>Monthly fee for maintaining a Company ID for the capability to access or to utilize the prior day information reporting service (Serv) for Treasury Manager (TM) and or Online Courier (OLC).</p> <p>If prior day information reporting is also received via Online Courier and the billing account/detail account combination differs from those set up on Treasury Manager, a fee will be assessed for both the Treasury Manager Company ID and Online Courier Company ID; otherwise, a single fee will be assessed. Per Company ID, Per Month.</p>
3553	TM/OLC PRIOR DAY/ACCOUNT	<p>Fee for each account for prior day detail and summary information reporting for Treasury Manager (TM) and or Online Courier (OLC).</p> <p>If prior day information reporting is also received via Online Courier and the billing account and detail account combination differs from those set up on Treasury Manager, the per account fee will also be assessed for each account set up on Online Courier for prior day information reporting. Per Account.</p>
3554	TM/OLC PRIOR DAY/DETAIL ITEM	<p>Fee for each prior day information reporting detail item loaded for each account in Treasury Manager (TM) and or Online Courier (OLC).</p> <p>If prior day information reporting is also received via Online Courier and the billing account and detail account combination differs from those set up on Treasury Manager, the per detail item fee will also be assessed for each item reported via Online Courier. Per Detail Item.</p>
3555	TM/OLC CURRENT DAY SERV/MONTH	<p>Monthly fee for maintaining a Company ID for the capability to access or to utilize the current day information reporting service (Serv) for Treasury Manager (TM) and or Online Courier (OLC).</p> <p>If current day information reporting is also received via Online Courier and the billing account and detail account combination differs from those set up on Treasury Manager, a fee will be assessed for both the Treasury Manager Company ID and Online Courier Company ID; otherwise, a single fee will be assessed. Per Company ID, Per Month.</p>
3556	TM/OLC CURRENT DAY/ACCOUNT	<p>Fee for each account for current day detail and summary information reporting for Treasury Manager (TM) and or Online Courier (OLC).</p> <p>If current day information reporting is also received via Online Courier and the billing account and detail account combination differs from those set up on Treasury Manager, the per account fee will also be assessed for each account set up on Online Courier for current day information reporting. Per Account.</p>
3557	TM/OLC CURRENT DAY/DETAIL ITEM	<p>Fee for each current day information reporting detail item loaded for each account in Treasury Manager (TM) and or Online Courier (OLC).</p> <p>If current day information reporting is also received via Online Courier and the billing account and detail account combination differs from those set up on Treasury Manager, the per detail item fee will also be assessed for each item reported via Online Courier. Per Detail Item.</p>
3558	TM/OLC SPECIAL RPT MTHLY MAINT	<p>Monthly (Mthly) maintenance (Maint) module access fee applied to each Treasury Manager (TM) and or Online Courier (OLC) company ID with the Special Reports (Rpt) module.</p> <p>If special reporting is also received via Online Courier and the billing account and detail account combination differs from those set up on Treasury Manager, a fee will be assessed for both the Treasury Manager Company ID and Online Courier Company ID; otherwise, a single fee will be assessed. Per Company ID, Per Month.</p>

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3559	TM/OLC ACH-EDI REPORT	<p>Fee for the ACH-EDI translated human-readable report of received ACH debits or credits, that includes remittance information when provided by the originating company. Fee volume is the total number of days the ACH-EDI report is loaded on the account that received the report on the greatest number of days across all accounts during the month on a Treasury Manager (TM) and or Online Courier (OLC) Company ID.</p> <p>If the ACH-EDI report is also received via OLC and the billing account and detail account combination differs from those set up on TM, the ACH-EDI report fee will also be assessed for OLC. The Greatest Number Of Days With A Report Loaded Across All Accounts, Within A Company ID.</p>
3560	TM/OLC CAR REPORT	<p>Fee for the Client Activity Report (CAR) which provides a statement of daily originated ACH activity. This includes, but is not limited to, transaction adjustments, Notification of Change (NOC) requests, ACH return items and settlement transactions. Fee volume is the total number of days the CAR report is loaded on the account that received the report on the greatest number of days across all accounts during the month on a Treasury Manager (TM) and or Online Courier (OLC) Company ID.</p> <p>If the CAR report is also received via OLC and the billing account and detail account combination differs from those set up on TM, the CAR report fee will also be assessed for OLC. The Greatest Number Of Days With A Report Loaded Across All Accounts, Within A Company ID.</p>
3563	STOP SERVICE/PER MONTH	<p>Monthly fee per Company ID for stop payment service module. Per Company ID, Per Month.</p>
3564	TM ONLINE STOP PAYMENT	<p>Fee for processing an electronic/online stop payment request submitted through Treasury Manager (TM). Fee is for each individual stop payment request whether for a single check or a range of checks. Per Stop Payment Request.</p>
3565	TM ACH MONTHLY MAINTENANCE	<p>Monthly maintenance fee for the capability to use Automated Clearing House (ACH) services that includes, but is not limited to, initiating, importing and or uploading ACH transactions through Treasury Manager (TM). The fee applies per Company ID. Per Company ID, Per Month.</p>
3568	TM WIRE TRANSFER SERVICE/MONTH	<p>Monthly fee for the capability to use wire transfer services that include, but are not limited to, initiating and or importing wire transactions through Treasury Manager (TM). The fee is assessed per Company ID. Per Company ID, Per Month.</p>
3585	TM DOMESTIC NON-REP WIRE	<p>Fee for sending a domestic non-repetitive (Non-Rep) wire transfer initiated through Treasury Manager (TM). Per Wire.</p>
4133	CPR/POS PAY/PAYEE-EXCEPTIONS	<p>Per item fee for handling a check drawn on a Controlled Pay Reconciliation (CPR), Positive Pay (Pos Pay) and or Positive Pay Payee Account that does not match the issue record as provided by the client. Mismatches are exceptions and include, but are not limited to paid-no-issue records (PNIs) and encoding errors. Per Exception Item.</p>
4140	POSITIVE PAY - MAINTENANCE	<p>Monthly maintenance fee for each account set up on Positive Pay without Reconciliation service. Per Month, Per Account.</p>
4141	CONTROL/POSITIVE PAY - ITEMS	<p>Per item fee for verifying each check against each record on an issue file for a Control Pay or Positive Pay account without full or partial reconciliation service. Per Item.</p>
4144	POSITIVE PAY WITH RECON MAINT	<p>Monthly maintenance (Maint) fee for each account set up on Positive Pay with Reconciliation (Recon) service. Per Month, Per Account.</p>
4160	PAYEE POSITIVE PAY - MAINT	<p>Monthly maintenance (Maint) fee for each account set up on Payee Positive Pay without Reconciliation Services. Per Month, Per Account.</p>
4161	CPR/PAYEE POSITIVE PAY - ITEMS	<p>Per item fee for verifying the payee name listed on a check against the payee name listed on the ARP issue file for a Controlled Pay Recon (CPR) with Payee review or a Payee Positive Pay account without Reconciliation Services. Per Item.</p>