



Charter Officer Annual Performance Evaluation Form

Saco

Introduction:

The City Commission is responsible for conducting Charter Officer annual evaluations ensuring the Charter contributes to the achievement of the City’s mission, vision and goals. Charter Officer performance evaluations shall be conducted after the conclusion of each fiscal year.

The purpose of the Charter Officer evaluation is to provide timely, clear and focused input to the Charter about how well he or she is performing in the key performance areas identified as most critical by the City Commission in achieving the City of Gainesville’s strategic objectives.

The Charter Officer should be evaluated using criteria established by the Commission, aligning with established core competencies, review rating scale criteria and salary adjustment schedules as determined by Human Resources. Human Resources will notify the Commission at least one month in advance of performance evaluation due dates. Annual salary increases will be based on the Charter Officer’s performance of established objectives in the prior fiscal year. Any annual awards are made based on market considerations and according to budgetary or fiscal constraints.

Commission Instructions:

Evaluate the Charter Officer’s performance for each area of accountability using the rating scale outlined below. Consider all criteria together when forming an impression about the Charter Officer’s performance. Add comments you believe provide context to your rating or that would be helpful to the Charter Officer.

Performance Descriptors and Rating Scale		
5	Superior	Work performance consistently exceeds all performance expectations and displays a consistent level of exceptional performance. This is consistent, exceptional performance.
4	Exemplary	Work performance consistently achieves all performance expectations and key elements of performance consistently are carried out in an exceptional manner or sustained periods. This is consistent, outstanding performance.
3	Meets Expectations	Work performance consistently achieves all performance expectations for this factor.
2	Needs Improvement	Work performance on one or more elements is less than expected and requires some improvements to fully meet performance standards.
1	Did Not Meet Expectations	Work performance within this factor is unacceptable. Performance did not meet expected performance standards.

Ratings 2 or below should include comments and if applicable provide specific suggestions for performance improvement.

Charter Officer Instructions and Next Steps:

- Using the above Rating Scale, the Charter Officer will self-evaluate and rate his or her performance. The Charter Officer should also attach his or her **Accomplishments List or Report** to the form.
- Charter Officer to submit completed self-evaluation and accomplishments report to Human Resources.
- Charter Officer to schedule individual evaluation discussion meetings with each Commission member to discuss self-evaluation and list of accomplishments. Charters should also be prepared to discuss objectives for next fiscal year.
- After reviewing the Charter Officer self-evaluation and accomplishments report with the Charter Officer, each Commission member will provide an evaluation rating, using the above Rating Scale.
- Following Commission and Charter performance evaluation discussion, completed performance evaluations are returned to Human Resources.
- Human Resources will compile and aggregate all Charter Officer evaluation ratings, coordinate and present for discussion during a publicly noticed Commission meeting. Note: Salary increases are budgeted in a personal services contingency account and recommended salary increases will be processed within established payroll processing timelines.



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Fiscal Year: 2022	<i>Saco</i> Evaluator: Zeria K. Folston
Charter Officer: Zeria K. Folston	Title: Interim Equal Opportunity Director

Goal(s) If needed use additional goals sheet (page 5):

***Overall Support of City Commission Goals and Objectives.** Demonstrates an understanding of and supports the City's philosophy (vision, mission, values); actively pursues an understanding of organizational goals and objectives and how these relate to the Charter Officers' job and department.

***Charter to attach Accomplishments Report for Evaluation Period**

Describe Goal(s):

- Goal 1: Equitable Community
- Goal 2: More Sustainable Community
- Goal 3: A Great Place to Live & Experience
- Goal 4: Resilient Local Economy
- Goal 5: Best in Class Neighbor Services

As a reminder, we asked the commission to allow us time to focus our efforts for FY23 on Goal 5: Best in Class Neighbor Services with a specific focus on the following:

- GG Financial Services
- Employee Vacancies
- Technology & Facility Upgrades
- Organizational Culture

Commission Member: Check performance rating	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
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Commission Member Comments:

Charter Officer: Check self-evaluation rating	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
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Charter Officer Comments:

Supports the duties and responsibilities of the Charter as the Interim Equal Opportunity Director, as well as, the overall support of the city commission. Works collaboratively with the other five (5) Charter Officers to achieve the goals established by the City commission. I was able to fill critical vacant positions, as well as create a new position, which better aligned with office needs. I worked to emphasize the need for citywide stability and an inclusive culture. I also took on new responsibilities in Immigrant Affairs and Fair Chance Hiring to make us a more welcoming city to a more inclusive group of our neighbors. The office also leads the coordination of the City's Journey to Juneteenth and Indigenous Peoples Day activities.

Competencies:

1. Business Acumen. Understands the business, financial status of the organization and core operational area of responsibility; realizes implications of key financial indicators, and uses economic and industry data to accurately diagnose business strengths and weaknesses.

Commission Member: Check competency rating	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
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Commission Member Comments:

Has taken efforts to communicate w/ other Cities re: practices to pick best strategies.

Charter Officer: Check self-evaluation rating

1

2

3

4

5

N/A

Charter Officer Comments:

I have demonstrated an ability to utilize my (planning, operations, finance, and strategy) skills for organizational success. I understand the business issues we face in general and in my area of responsibility. It's why I look at our strengths, weaknesses, opportunities, and threats when I make the decisions and/or recommendations.

2. Communication and Building Relationships. Communicates and listens effectively, open to receiving and giving constructive feedback, promotes frank and open discussions on issues. Cultivates a network of relationships both internal and external, promotes collaboration and removes barriers across organizational lines, builds credibility for the City.

Commission Member: Check competency rating

1

2

3

4

5

N/A

Commission Member Comments:

Made enormous efforts to include community in decision making. This includes all communities and stakeholders.

Charter Officer: Check self-evaluation rating

1

2

3

4

5

N/A

Charter Officer Comments:

I believe my ability to never meet a stranger and to communicate with people no matter their position, socio economics, ideology, race, gender, sexual orientation, etc. has benefited myself and the city. Through intentional conversations, community builders and neighbors have been able to share with me unfiltered their issues, needs, and ideas. I've worked with community builders throughout the city to promote we are better together than we are apart.

3. Fiscal Management. Prepares a balanced budget to provide services at a level directed by the Commission, ensuring actions and decisions reflect an appropriate level of responsibility for financial planning and accountability.

Commission Member: Check competency rating

1

2

3

4

5

N/A

Commission Member Comments:

office has been frugal and conservative w/ request estimates.

Charter Officer: Check self-evaluation rating

1

2

3

4

5

N/A



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Charter Officer Comments:

Managed a financially and fiscally responsible budget. At the end of the fiscal year, the office was able to come in under budget.

4. Integrity. Demonstrates the highest level of integrity and ethical behavior, adhering to the City's code of conduct upholding the values of the City, challenges questionable work standards and confronts or reports suspicious practices to appropriate leaders or authorities.

Commission Member: Check competency rating	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
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Commission Member Comments:

Charter Officer: Check self-evaluation rating	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input checked="" type="checkbox"/>	5 <input type="checkbox"/>	N/A <input type="checkbox"/>
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I believe I've built a level of humility, integrity, and ethical behavior, adhering to the City's code of conduct upholding the values of the City. I have confronted practices that do not build upon our goal of being an equitable and welcoming city. I have also brought solutions to the table where we can improve our practices. Helping develop our endeavors to become an equitable community across the City is an area of growth for us. I believe we're on the right track with our Operationalizing Equity plan but, it's just a map on our journey.



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5. Leading and Supervision. Effectively establishes strategies to develop and maximize employee performance, foster high standards in meeting the vision, mission and goals of the department.

Commission Member: Check rating	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
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Commission Member Comments:

Charter Officer: Check self-evaluation rating	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
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Charter Officer Comments: After doing an assessment of the office, I reorganized the office to address gaps. I brought in new staff to strengthen the knowledge and skills of the office and promoted an employee from within. We have achieved more in almost every area of our office. We rolled out a new Operationalizing Equity Plan with support of the Charters. We cleared the backlog of old cases. We've brought on the City's first case management system. We provided more internal and external trainings. We increased our engagement with small businesses. Moreover, we continued our planning Journey to Juneteenth with community builders and our neighbors. We also planned Indigenous Peoples Day with our neighbors to name a few.

Our accomplishments list is a testament to us meeting the vision, mission and goals of our office.

Charter Officer Signature: 

Commission Member Signature: 

Date: 11/8/22

Date: 11/22/22

Return fully completed Charter Officer Performance Evaluation form to Human Resources Director, Box 20

