

GRU Review

September 2025



CUSTOMER FIRST

ONE UTILITY. ONE GOAL.



GRU People Resources

- Vacancy rate bumped up from **8.21%** in August to **8.51%** in September
- Effective October 1st, all human resource services are handled in-house
- Collective bargaining meeting was held on Sept. 11

- Revenue thru August is \$13 M ahead of budget
 - Electric - \$ 9.6 M
 - Gas - \$.8 M
 - Water - \$1.3 M
 - Wastewater - \$ 1.3 M

Community

- Residential Efficiency Coordinators and Customer Service Rep's attended a community outreach on Sept. 17th to answer questions
- GRU's AMI Team attended Bradford County's Career Fair on Sept 2nd.
- W/WW team worked from midnight until 5 AM to repair a force main break at Gainesville Airport avoiding a shutdown of the runway
- Fast response by electric crews avoided fatalities to a pest control crew tenting a home
- Hosted Florida's American Water Works Young Professional Seminar at EOC
- Safety Team volunteered at Ronald McDonald House to serve meals in September

- Appeal before 1st DCA:
 - Brief filed on Sept. 3 – awaiting hearing
- Complaint for Declaratory Judgement and Injunctive Relief at 8th Judicial Court
 - Filed on Aug. 27
 - Motion to suspend enforcement was denied on Sept. 30